

## Capital District Central Office, (CDCO)

### SAMPLE CALLS IN June 2023

The Central Office received 109 phone calls during June 2023. Beneath that cold number are these 8 times when our AA volunteer's hand was there when a hand reached out for help.

**6/1/23, 10:00 a.m.** A woman called to say she had convinced her son to try AA and wanted information about the program. The volunteer talked her onto the NENY meeting site and showed her how to find beginners' meetings. He also suggested the woman have her son call the CDCO.

**6/1/23, 9:45 a.m.** A man who picked up a Meeting in a Pocket at a meeting he attended called to see if he could get more of them. The volunteer advised him that the CDCO sells them (25 cents each). The caller said he would stop in to get some. Wants to give them to his sponsees.

**6/5/23, 4:15 p.m.** A woman caller asked if there were any LGBTQ meetings in Albany that she could bring a friend to. The volunteer gave her the Another Chance Group, Tuesday at 7:30 p.m. at the Capital District Recovery Center.

**6/6/23, 11:15 a.m.** A woman living in Arizona called about her brother who lives in Schenectady. He picked up recently and she would like to get some information in case he reaches out to her for help. The volunteer gave her some Schenectady area AA meetings and suggested she try to get him to call us.

**8/6/23, 4:00 p.m.** A gentleman moved to this area recently. He has no computer and no transportation. The volunteer gave him some meetings near his home and told him to call us again if there was no District 1 meeting schedule at the Center Square Promises Group. Told him also that we could provide a ride to meetings for him if he wanted that.

**6/10/23, 11:05 a.m.** The caller asked for information on the July 15 picnic in Schodack. The volunteer gave him the event link and also information over the phone.

**6/12/23, 9:46 a.m.** A man who was drinking, but cognizant, asked the volunteer if he knew his sponsor. The volunteer tried to convince him to go to a meeting but without any luck.

**6/16/23, 3:20 p.m.** A man wanted to start a new meeting. The volunteer suggested he contact the General Service Office and give them information so he can get the meeting registered. Told him they would also send him a group service kit. The caller said he just wanted some materials now to get the meeting started. The volunteer gave him the office hours and location.

