

# Capital District Central Office (CDCO)

## SAMPLE CALLS IN FEBRUARY 2025

February 4, 2025

*First Time Caller*  
*New to A.A.*

A Man is in the court system and wanted to know how he can get involved with AA. I walked him through the website, explained what his 1st meeting will be like. Told him he can call this number any time, that it will be answered by a recovering alcoholic. I wished him well.

February 7, 2025

*First Time Caller*  
*New to A.A.*

Caller's wife is asking for help with her drinking . She is willing to attend an AA meeting. They plan attending tonight's meeting at St. Madeline Sophie. We talked about what to expect at attending a meeting for the first time and suggested that the AA.org site may be helpful.

Also suggested that he may wish to contact AL-Anon (provided phone number) for his peace of mind

February 12, 2025

*First Time Caller*  
*New to A.A.*

A man called and admitted he had problem with alcohol. Found several meetings for him to attend and he was willing to go to a meeting. We talked about what to expect at his first meeting and the fellowship. I mentioned the location of the Central Office and he said he worked around the corner he decided to drop by in person . Gave him pamphlets He purchased a copy of Living Sober. Reminded we are here 24-7

February 17, 2025

*First Time Caller*  
*New to A.A.*

Man calling from the Bronx. I asked him how he reached us, and he said he called a number for AA in Utica, and "Siri" gave him this #. I let him know we were an AA office 145 miles north of NYC. I asked him what he was looking for- he said he's been drinking on the job and thinks maybe he needs to do something about it. I let him know that we were glad that he called. After confirming that he was familiar with using the internet, I suggested he do a search using "AA in the Bronx", or "AA in NYC". I said he would be able to find all kinds of local resources that way. I also let him know that we do answer the phone 24/7, and that he could call us anytime with any questions. He was grateful for the help and said he would do that search as soon as we hang up. I told him he had taken a very important step for himself and wished him good luck!

February 21, 2025

*First Time Caller*

Man calling from a motel in Malta and wants a ride to a meeting. Volunteer told him he would take him to a meeting Saturday as we did not have 12-Step list for that district. The volunteer called him back today several times with no answer. I will attempt to contact him

February 22, 2025

I was able to get hold of the man who called us last night. I gave him the number for the district 5 hotline, and he said he would call it right away. He thanked us for getting back to him.