

SPECIAL CALLS IN AUGUST

The Central Office received 146 phone calls during August 2020. Beneath that cold number are eight special times our volunteer's hand was there when the hand of AA reached out:

8/2/20, 6:30 a.m. A woman who had been sober for 20 years, told us she drank a bottle of wine. Our volunteer welcomed her back, encouraged her, and gave her two meetings she was familiar with.

8/7/20, 12:30 p.m. A man says he wants to stop drinking. Our volunteer welcomed him and explained AA and AA meetings to him. Gave him the HMB meeting website, the AA website and had AA men call him later.

8/10/20, 3:55 p.m. A wheel-chair-bound AA member needs help. Our volunteer contacted the District 1 Special Needs Chair who explained to the man that he could get free rides from the CDTA Star program. The man lived near Washington Park. The Chair told him of the 5:30 outdoor meetings there every day.

8/13/20, 1:45 p.m. A woman who is drinking wants to talk to AA women. Our volunteer had a woman from our office and a woman from the District 17 12th-step list call her and talk to her.

8/17/20, 4:50 p.m. A man went to his last meetings "a couple of years ago." Our volunteer welcomed him back, gave him the HMB meeting website, and showed him how to use it.

8/19/20, 1:20 p.m. A man says his son needs detox and is taking him to Albany Med. Our volunteer explains that the only detox in the area is at St. Peter's Hospital. He asked the man to have his son call us and recommended Al-Anon for the caller. The man said he would have his son call us.

8/22/20, 3:20 p.m. A woman wants to quit drinking. Our volunteer welcomed her and talked to her about AA recovery. She gave her AA.org and our website and suggested she talk to her doctor about the possible need for detox. The caller wanted to talk to AA women. Our volunteer had two women from our 12th-step list call her.

8/27/20, 8:30 a.m. A woman wanted a 33-year medallion for a friend. Our volunteer knew the woman and her friend. She offered her own 33-year medallion to her and made arrangements to get together with them. She hadn't seen them in years.