

SPECIAL CALLS IN OCTOBER

The Central Office received 123 calls in October 2020. Beneath that cold number are 8 special times when the hand of the AA volunteer was there when someone reached out for help.

10/1/20, 3:10 p.m. A woman asked for meetings in Saranac Lake. She was given 3 meetings.

10/1/20, 1:53 p.m. Homebound woman in Schenectady given zoom meeting information.

10/6/20, 1:15 p.m. Missouri man complaining that his AA group is contributing money to non-AA entities. The volunteer suggested he call the General Service Office and gave him that phone number.

10/7/20, 5:20 p.m. Man visiting from California given in-person meeting information for Troy.

10/8/20, 3:20 p.m. Man from Troy having a hard time quitting. "Does AA work? How does it work?" Volunteer's comment at end of half-hour talk with the man and answering all his questions, "All good."

10/8/20, 10:45 p.m. A man from Austin, TX, "Tired of online meetings, just want to talk." After a 20-minute conversation with the volunteer, the man said he was grateful to be able to talk to another alcoholic. The hand reached across 2,500 miles?

10/12/20, 3:35 p.m. An 87-year-old man said he was unhappy with the outpatient treatment program he was attending, "Could we recommend a counselor?" Volunteer told him we don't do that and asked him if he had ever been to an AA meeting? "No, I'd like to go." He was given information about the beginners' meeting in Westmere and lots of encouragement. Never too old to go to your first meeting.

10/20/20, 2:00 p.m. Counselor at a Schenectady facility wants in-person meetings for a client. The volunteer helped her look up meetings On the HMB and CDCO websites. She was grateful.