

SPECIAL CALLS IN DECEMBER 2020

The Central Office received 126 calls in December 2020. Beneath that cold number are eight special times when the hand of our volunteer was there when a hand reached out for help.

12/1/20, 10:00 a.m. Albany woman, new to AA, was walked through the websites and on-line meetings and was given AA.org and how to access the Big Book online.

12/12/20, 12:30 p.m. A woman from Philadelphia, PA was in Troy for the week. The volunteer gave her help finding in-person meetings and accessing the HMB and CDCO websites.

12/8/20, 1:30 p.m. A woman caller, just out of rehab, was given help finding online meetings and an explanation of the different kinds of meetings.

12/11/20, 2:30 p.m. A new man wanted meetings within walking distance of his home. He was given that and "lots more."

12/14/20, 2:30 p.m. Caller was having difficulty finding meetings on the website. The volunteer talked him through it and had a nice conversation with him. "Traded reflections."

12/15/20, 12:30 p.m. Caller, just released from prison, wanted information on AA in the Albany area. Talked for a while. Gave him information on both Zoom and live meetings. Encouraged him to call back if he needed more help.

12/23/20, 10:30 a.m. First-time caller. Gave her meeting information and how to use the HMB website. Also had a woman from the District 13 12th-step list contact her.

12/30/20, 10:30 a.m. Woman, living in Pennsylvania, former Albanian, inquiring about out Alkathons. Gave her the information.