

SPECIAL CALLS IN JANUARY 2021

The Central Office received 128 calls in January 2021. Beneath that cold number are special times when the hand of our volunteer was there when the hand of five newcomers reached out for help.

1/5/21, 10:30 p.m. New man from New York City wanted meeting information. The volunteer chatted with him about recovery, encouraged him, and gave him the New York City Intergroup phone number.

1/12/21, 2:00 p.m. A man, new to the program from District 1, wanted information on meetings and the program of Alcoholics Anonymous. The volunteer walked him through the meeting websites and talked to him at length about the Fellowship. The caller said he would like to talk to an AA member tomorrow. An arrangement was made for a man from the District 1 12th-step list to call him.

1/15/21, 9:00 a.m. A first-timer was given the HMB website for online meetings and the CDCO site for in-person meetings. The volunteer talked to him at length about AA and the nature of the program. He commented: "Seems like a hopeful prospect."

1/18/21, 12:00 p.m. The chaplain at a local hospital asked for AA literature for his patients new to recovery. The volunteer contacted the District DCM who said that the Treatment and PI Chairs would handle the request.

1/28/21, 4:30 p.m. Man, new to the Fellowship, asks: What is AA about and what do I do at meetings? The volunteer welcomed him, answered those questions, and suggested he go to AA.org. Took him through the meeting websites and showed him how to use them. Told him what he could expect at his first meeting. Wished him well.