

## **SPECIAL CALLS IN FEBRUARY 2021**

The Central Office received 115 calls in February 2021. Beneath that cold number are special times when the hand of our volunteer was there when the hand of five callers reached out for help.

**2/5/21, 5:00 p.m.** A man from Queens, 33 years sober, reminiscing about his journey in recovery. Sobriety began upstate. The volunteer gave him the HMB meeting site and explained how to use it. The man said he was, "happy to be able to see, on-line, some old-time friends in the Rensselaer area."

**2/15/21, 5:30 p.m.** A woman from Boston, newly sober, "feeling blue." Would like to talk to an AA woman after 8 p.m. tonight; "Going to a 6 p.m. meeting." The volunteer had a woman from one of our 12<sup>th</sup>-step lists call her back and talk to her that evening.

**2/22/21, 5:00 p.m.** A woman asked if the Fort Edward group, "is meeting in this snowstorm?" She is taking a man there to his first meeting. The volunteer called a man on the District 13 12<sup>th</sup>-step list and was told the group was meeting. He called the woman back with the good news.

**2/23/21, 2:00 p.m.** A woman asked for help assisting a friend who is getting out of detox. She was given AA, Al-Anon, and meeting website information.

**2/27/21, 1:00 p.m.** A woman calling for her brother who has a long-term drinking problem. The volunteer gave her information on Al-Anon, AA, and detox. Says she might take him to an open meeting. The volunteer gave her meeting website assistance and suggested she have her brother call us, 24/7/365.