## **CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**

## Report of Phone Calls Received and Other Data June 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

## Telephone Calls

District 1 (Albany region)	41
District 2 (Troy-Cohoes region)	6
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	12
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	5
Unknown region	15
	96
For other New York State sites*	13
For out of state**	5
	18
CDCO information	4
TOTAL CALLS	118

Of the calls received, 3 were for Al-Anon, 3 were for NA, 9 were first-time callers, 20 were for 12<sup>th</sup>-step actions, and 21 were regarding literature. All other calls were for general AA meeting information.

<sup>\*\*</sup> Amador County, CA; Fairport, CN; New Jersey; and Tennessee (2).

General office visits	8
Office visits to purchase literature	61
	69

The Office sold \$1,926 in AA literature, at list, and \$338 in medallions.

The CDCO website received 4,994 visitors.

The Office received 4 emails at <a href="mailto:chair@aaalbanyny.org">chair@aaalbanyny.org</a>. All were resolved. All CDCO reports are available at <a href="https://aaalbanyny.org/table-of-reports">https://aaalbanyny.org/table-of-reports</a>. Respectfully Submitted, CDCO data coordinator, Tom O'.

<sup>\*</sup>Amsterdam, Clifton Park, Long Beach, New York City (6), Orange County, Racket Lake, and Saratoga Springs (2).