## **CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**

## Report of Phone Calls Received and Other Data January 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 AM to 6 PM and Sat noon to 4 PM.

## **Telephone Calls**

District 1 (Albany region)	43
District 2 (Troy-Cohoes region)	10
District 3 (Catskill-Greene County region)	6
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	4
Unknown region	9
	88
For other New York State sites*	13
For out of state**	4
	17
CDCO information	7
TOTAL CALLS	112

Of the calls received, 1 was for Al-Anon, 2 were for 12<sup>th</sup>-step action, 3 were regarding literature, and 15 were first-time callers. All other calls were for general AA meeting information.

<sup>\*\*</sup>Connecticut; Derby, CN; Chicago, IL; and San Diego, CA.

General office visits	2
Office visits to purchase literature	29
	31

The Office sold \$823 in AA literature, at list, and \$165 in medallions. The CDCO website received 5,752 visitors.

The Office received 13 emails at <a href="mailto:chair@aaalbanyny.org">chair@aaalbanyny.org</a>. All were resolved. All CDCO reports are available at <a href="https://aaalbanyny.org/table-of-reports">https://aaalbanyny.org/table-of-reports</a>. Respectfully Submitted, CDCO data coordinator, Tom O'.

<sup>\*</sup>Clifton Park, Cobleskill, District 5, Malta, Margaretville, New York City, Red Hook, Saratoga Springs (5), and Westchester County.